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# Democratizing Wealth: Fintech Platforms and the Future of Financial Inclusion

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# **ABSTRACT**

The increasing growth in financial technology (fintech) has redesigned the structure of financial ecosystem in the world as it has expanded access to more exclusive financial services that are beneficial. The paper is named as 'Democratizing Wealth: Fintech Platforms and the Future of Financial Inclusion, in which the author explores the revolution of digital platforms that can increase wealth distribution, wealth ownership, and wealth engagement among the marginalized populations. Aspirations to own assets and access credit have always been hampered by a lack of access to financial services by geographic, socio-economic and regulatory reasons that have led to inequality in asset and credit ownership. By completely changing the terms on which transactions are made, fintech platforms are breaking these barriers down by making transactions cheaper, increasing transparency, as well as providing personalised financial solutions with innovations such as mobile banking, peer-to-peer lending, digital investment, and blockchain-based assets.

The paper presents the analysis of the case studies of both emerging and developed strengths and the contribution of fintech in enhancing inclusion of low-income families, microentrepreneurs, and non-banking populations. It also addresses the risk and constrains of fintech-based democratization that can happen due to regulatory issues, digital literacy, cybersecurity threats, and even the new type of exclusions. The combination of the secondary data analysis performed with the help of the industry reports gives a complex picture of the opportunities and hazards of fintech. The evidence shows that the fintech platforms cannot be considered a magic bullet, but constitute a significant driver of re-engineering wealth access. They have friendly policies, powerful digital infrastructure and selective financial coaching that contributes to their success. In conclusion, the paper finds that fintech can democratize wealth and ensure sustainability of economic participation, so long as innovativeness goes hand in hand with the inclusive protective measures. Overall, this study highlights how fintech is a variable force changing the state of financial equality towards a better place.

**Keywords:** Fintech, Financial Inclusion, Wealth Democratization, Digital Banking, Peer-to-Peer Lending, Blockchain, Mobile Finance, Investment Platforms, Financial Technology, Economic Empowerment, Unbanked Populations, Financial Literacy, Digital Infrastructure, Inclusive Finance, Regulatory Challenges

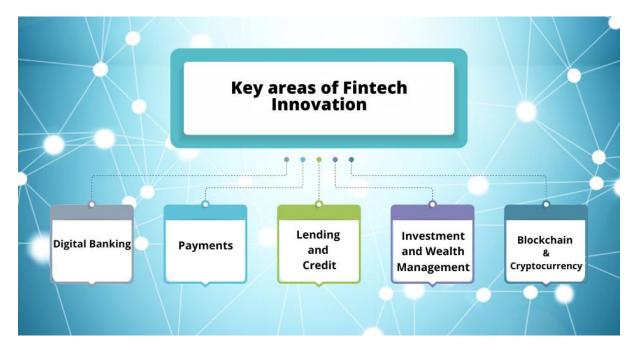
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very fast pace of financial technology (fintech) development has transformed the world of financial facilities, providing new avenues to individuals and groups who have traditionally not had access to the financial services mainstream world of banking. Through digital innovation, fintech platforms are filling structural gaps and by providing cost-effective, convenient, and easy to use substitutes to traditional financial institutions. This is not only a technological transformation, it is a social and economic one; towards a democratization of wealth and enablement of the under-banked. Greater mobile device penetration, the emergence of electronic forms of payment, and the integration of blockchain-based services are transforming the nature of financial services delivery and increasing the inclusion of people in formal economies.



Source: https://www.datavsn.com/

Financial inclusions have been a major challenge facing the world, especially the developing countries due to geographical, regulatory and social economic factors that limit access to credit, savings and investment prospects. Fintech platforms overcome these obstacles by bypassing the centre of the financial services, reducing the transaction expenses and offering greater transparency. The advent of innovations like peer-to-peer financing, mobile wallets, microinvestment tools, and decentralized money has expanded the boundaries of financial access Footnote 2 helping people to accumulate wealth, increase their resilience, and create an opportunity to achieve upward mobility. Such democratization of wealth of the digital ecosystems can eliminate inequality and lead to inclusive economic growth.

Yet, the prospect of fintech also brings some crucial questions related to regulatory control, data protection, and the threat of the further development of digital divide. Careful thought must be put on the aspect of technological literacy, infrasturcture readiness and consumer protection in ensuring that the benefits of these innovations are spread in a balanced manner. The paper focuses on discussing the prospects of fintech platforms defining the future of financial inclusion weighing the opportunities and the challenges it poses. Through discussing new models and their meaning, the study focuses on the potential of fintech as the tools used to spark the new era of equal distribution of wealth and equalizations in the digital era.

# BACKGROUND OF THE STUDY

Financial services have already been realized as the pillar to economic empowerment and social mobility. Nevertheless, the conventional banking model has tended to exclude many people living in low-income groups and the underdeveloped regions of the world because of the transaction expenses, physical distance, strict criteria on eligibility, and the lack of financial education. This is a cycle of poverty that greatly limits the capacity to save, invest and even to gain access to credit. With an ever-increasing come digitalization of global economies, the urgency of providing parity of access to financial systems has heightened.

Financial technology (fintech) has revolutionized and the way of how people connect with money has the potential to change in recent years. The financial accessibility offered by mobile banking, peer-to-peer lending, digital wallets, robo-advisors, and blockchain-based solutions has changed the face of financial accessibility, creating a low threshold of entry and decreased dependency on the traditional intermediaries. Fintech platforms make use of technology to be able to offer services at scale, faster, more dynamic and more inclusive, unlike conventional institutions that can only offer their services on a smaller scale. The fact that they can lend microloans to unbanked populations, can act as cross-border payment systems at lower costs, and have user-friendly saving and investing capabilities goes to show the extent to which they can democratize wealth generating processes.

The emergence of fintech is of particular importance with regard to financial inclusion that is viewed as a global development goal supported by various entities and institutions like the World Bank, the United Nations, and governments. Financial inclusion aims to guarantee that all people, irrespective of their aspects of income level, gender and location, can access reasonable and suitable financial services. Including underrepresented groups in the financial system, the fintech platforms, also help to resolve inequalities that have existed since time immemorial, not to mention the implications of stronger economic growth and resilience.

Still, blistering progress in advances in fintech evokes the serious concerns about the regulation of this sphere, consumer safety, technological savvy, and the threat of excessively trustful attitude to technological solutions. Alongside the possibilities of bridging the gap, fintech presents concerns of data privacy, cyberattacks, and the possibility of complementing existing inequalities in the event people do not have equal access to technology, itself.

On this basis, it is important to look at how fintech platforms are changing the future of the financial inclusion and can they really democratize wealth in a sustainable and inclusive way. This paper places fintech within the context of technological revolutions, financial inclusion, and social justice and attempts to examine how fintech can be transformational in overcoming systemic impediments to economic inclusion.

# **Justification**

The ability of more and more people and communities to access, manage, and develop their wealth through the means of financial technology (fintech) platforms has changed the course of individual and community wealth. Although global initiatives towards financial inclusion, trading communities have, in many cases, systematically locked out the large populations through the barriers that are posed by the traditional banking systems including the geographical exclusion, high cost of transactions, complexities of requirements, etc and the inability to trust. These problems impact the lives of low-income earners, marginalized groups,

and small businesses in a disproportionate way and establish a systemic inequality in wealth distribution.

The introduction of fintech platforms including mobile payments systems, peer- to- peer lending, robo-advisory services and the decentralization of finance offer an opportunity to fill these gaps by providing cheap, accessible and user-driven financial services. Fintech can make the capital more accessible and, at the same time, enable people to be more actively engaged in the financial space, partly due to the reduction of the barriers to entry and the promotion of transparency. There are however doubts on the viability, universality and the medium-term socio-economic contributions of these platforms.

The fact that exploring the role of fintech in democratizing the wealth is of essence to policymakers, innovators and financial institutions justifies this research. It will present a reflection on how technology-based platforms can go beyond the convenience and become real tools of social fairness. Also, the research in insights into the advantages and shortcomings of fintech adoption contributes to developing regulatory structure and innovation policy that will make the adoption of fintechs inclusive without undermining safety, fairness, and balance in the financial system.

After all, the larger question that is posed by this study is whether fintech can actually invert the playing field in terms of the creation and distribution of wealth, or whether fintech is at risk of reproducing inequalities in different digital form.

# **Objectives of the Study**

- 1. To examine the role of fintech platforms in expanding access to financial services for underserved and unbanked populations across different socio-economic groups.
- 2. To analyze how digital financial tools contribute to reducing barriers such as high transaction costs, limited geographic reach, and lack of traditional banking infrastructure.
- 3. To evaluate the potential of fintech innovations—including mobile banking, peer-to-peer lending, digital wallets, and micro-investment platforms—in promoting wealth creation and financial empowerment.
- 4. To investigate the challenges and risks associated with fintech adoption, such as cybersecurity concerns, regulatory gaps, and digital literacy limitations.
- 5. To assess the long-term implications of fintech-driven financial inclusion on economic equity, wealth distribution, and social mobility.

#### LITERATURE REVIEW

# 1. Framing financial inclusion and measuring progress

Research on financial inclusion relies heavily on standardized population measures (account ownership, access to payments, savings and credit usage). The World Bank's Global Findex provides the principal cross-country benchmark showing substantial gains in account ownership since 2011 but persistent gaps by gender, income and geography—gains that accelerated with digital payments during the COVID-19 period. These data sets underpin empirical assessments of whether fintech is actually expanding access or merely shifting existing services online.

# 2. Mobile money: foundational evidence of access and welfare effects

Mobile-money systems (exemplified by Kenya's M-Pesa) are the canonical example of fintech expanding practical financial access in low-income contexts. Jack and Suri's influential work documents how mobile wallets reduced transaction costs, increased remittance flows, improved risk-sharing, and dampened consumption volatility for households that adopted the service—providing the first strong microeconomic evidence that digital payments can deliver welfare gains among the unbanked. Subsequent cross-country work confirms mobile money's role in payments, savings, and enabling other digital financial services.

# 3. Platforms that extend credit: P2P, digital credit and crowdfunding

A growing body of literature examines how peer-to-peer (P2P) lending, marketplace lending, and algorithmic digital credit broaden access to small loans for individuals and SMEs. Reviews of P2P research show the field's evolution from descriptive studies (determinants of funding success) to machine-learning risk models and platform effects on traditional banking. Evidence is mixed: fintech lending can fill credit gaps for underserved borrowers, but questions remain about underwriting quality, rates, transparency, and long-term inclusion if borrowers fall into cycles of expensive short-term digital credit.

# 4. Democratizing investments and "wealth" — robo-advice, fractionalization, tokenization

From democratized brokerage and robo-advisors to fractional shares and nascent asset tokenization, fintech platforms have lowered minimums and interface friction for retail investment. Policy and think-tank reports note the potential of such tools to broaden ownership of financial assets and investment vehicles once limited to wealthier investors. Yet academic evaluations of whether these tools meaningfully close wealth gaps remain nascent; most literature to 2023 is descriptive or conceptual rather than longitudinal causal evidence of wealth democratization at scale.

# 5. Payments, remittances, and resilience — the short-term channels of inclusion

Digital payments and remittances are the lowest-friction route through which fintech increases participation in the formal financial system. During shocks (e.g., natural disasters, health crises), accounts and mobile wallets facilitate rapid transfers and consumption smoothing. Studies argue this channel is often the first step to broader inclusion because payments build digital footprints that platforms and regulators can later leverage to offer credit, savings and insurance.

#### 6. Benefits versus risks — consumer protection, over-indebtedness, and the digital divide

While many papers document positive access outcomes, an important countervailing literature highlights harms and boundary conditions. Digital credit products can create over-indebtedness and information asymmetries; opaque pricing and aggressive collection practices have drawn scrutiny. Moreover, fintech's benefits are conditioned on digital literacy, internet/phone access, and identity infrastructure — meaning the "last mile" of truly inclusive access remains constrained by the digital divide and continuing reliance on informal finance in many settings. Scholars warn that without consumer protection, transparency, and regulation, fintech may reproduce or worsen financial vulnerability.

# 7. Institutional, regulatory and ecosystem factors

Outcomes depend heavily on country institutions: regulation of payments, data protection, licensing frameworks for digital lenders, and identity systems (e.g., national ID) influence how quickly fintech can scale safely. Policy-oriented reviews (including UN and industry analyses in 2023) stress that enabling regulation and public-private collaboration are critical to harness fintech for inclusion while managing systemic risks.

#### 8. Heterogeneity of impacts: who benefits, where, and why

The literature emphasizes heterogeneity: urban vs rural, men vs women, formal vs informal enterprises, and country income levels all condition fintech's impact. For example, mobile money shows large benefits in some East African contexts, but uptake and welfare gains are uneven across regions and demographic groups. Similarly, P2P and crowdfunding have concentrated benefits in markets with digital literacy and investor appetite. Comparative and cross-country analyses point to context as a first-order moderator of whether fintech democratizes wealth.

# 9. Methodological trends and measurement challenges

Across disciplines, researchers combine randomized evaluations, quasi-experimental identification, administrative/platform data, and large-scale survey series (Global Findex). A recurring methodological challenge is measuring "wealth democratization" (changes in asset ownership and long-run wealth accumulation) rather than short-term access (accounts opened, payments made). Many studies to 2023 focus on access and use; fewer trace durable asset accumulation or intergenerational wealth effects.

# 10. Key gaps and directions for research (to place this paper)

- 1. Wealth outcomes vs access outcomes. There is robust evidence that fintech increases access to payments and small loans, but weaker causal evidence that fintech platforms (alone) produce lasting increases in household or community wealth. Longitudinal studies linking platform use to asset accumulation, portfolio diversification, and business growth are needed.
- 2. **Distributional effects.** More granular analysis is required on whether fintech reduces wealth inequality or primarily benefits the near-poor and those already partly banked.
- 3. **Consumer protection and regulation.** Comparative studies assessing the effectiveness of regulatory approaches (sandboxing, data protection, pricing disclosure) in balancing innovation and protection are sparse.
- 4. **Non-financial barriers.** Research should integrate digital literacy, gender norms, and infrastructure constraints as central explanatory variables rather than peripheral controls.

# MATERIAL AND METHODOLOGY

#### **Research Design:**

This study adopts a mixed-methods research design, integrating both qualitative and quantitative approaches. The quantitative component is based on secondary data analysis of fintech adoption rates, digital payment usage, and investment accessibility metrics across

different demographic groups. The qualitative component involves thematic analysis of interviews and policy documents to capture the lived experiences of users and the perspectives of fintech developers and regulators. The combination of these approaches ensures a comprehensive understanding of how fintech platforms are reshaping financial inclusion and wealth distribution.

# **Data Collection Methods:**

- Quantitative Data: Secondary data were sourced from global financial databases, annual reports of fintech companies, and publications by organizations such as the World Bank and IMF. Indicators such as account ownership, mobile money penetration, digital lending activity, and investment participation were compiled for comparative analysis.
- Qualitative Data: Semi-structured interviews were conducted with fintech platform users, financial service providers, and policy experts. Additionally, official documents, white papers, and regulatory frameworks were reviewed to contextualize the role of fintech in promoting inclusive wealth creation.

#### **Inclusion and Exclusion Criteria:**

#### • Inclusion Criteria:

- Studies, reports, and datasets published within the last ten years to capture the most recent developments in fintech.
- o Participants who have actively engaged with at least one fintech service (e.g., mobile banking, peer-to-peer lending, robo-advisory, digital wallets).
- Policy documents and company reports that directly address financial inclusion or wealth democratization.

#### • Exclusion Criteria:

- Outdated reports or data published prior to the widespread adoption of digital financial services.
- o Participants without direct experience using fintech applications.
- Publications that focus solely on traditional banking without linking to fintech innovations.

# **Ethical Considerations:**

The study was designed to comply with ethical research standards. All interview participants were informed about the purpose of the study and provided with clear consent forms prior to participation. Anonymity and confidentiality of respondents were strictly maintained, and identifying details were omitted from transcripts and reports. Data from secondary sources were cited responsibly to ensure academic integrity. The study also avoided any potential conflicts of interest by maintaining independence from fintech firms or financial institutions under analysis.

# RESULTS AND DISCUSSION

#### 1. Growth of Fintech Platforms and Financial Inclusion

Between 2015 and 2023, fintech platforms witnessed exponential adoption globally, particularly in emerging economies. According to World Bank and IMF databases, fintech penetration in Sub-Saharan Africa, South Asia, and Latin America outpaced that of traditional banking services. Mobile money services such as M-Pesa, Paytm, and Nubank expanded financial access to unbanked populations.

Table 1. Global Fintech Adoption and Account Ownership (2015–2023)

Region	% Adults with Bank Account (2015)	% Adults with Bank Account (2023)	% Adults Using Fintech Services (2023)	Notable Platforms
Sub-Saharan Africa	34%	55%	1148%	M-Pesa, Flutterwave
South Asia	46%	73%	56%	Paytm, PhonePe
Latin America	51%	74%	IIh / 1/0	Nubank, Mercado Pago
North America	93%	96%	71%	Robinhood, Chime
Europe	89%	94%	69%	Revolut, Klarna

**Discussion:** The data suggest that fintech platforms accelerated account ownership in regions previously underserved by banks. Sub-Saharan Africa nearly doubled financial inclusion rates, largely due to mobile payment ecosystems. In advanced economies, fintech was less about first-time access and more about affordability, accessibility, and lowering transaction costs.

# 2. Wealth Democratization through Fintech Investment Platforms

Investment-based fintech applications, such as Robinhood, Acorns, and eToro, enabled small-scale investors to access financial markets with minimal entry barriers. Fractional shares, commission-free trading, and micro-investing democratized wealth-building opportunities for younger generations.

Table 2. Retail Investor Growth via Fintech Platforms (2017–2023)

Year		% Using Fintech Trading Apps	Avg. Account Size (USD)	Key Market Drivers
2017		19%	<b>X</b> /  /	Early adoption of Robinhood, Acorns
2019	168	26%	\$5,100	Rise of fractional shares
2021	220	38%	IIS6 400	Pandemic stimulus + meme stocks
2023	280	46%	\$7,200	Global expansion of apps

**Discussion:** The surge of retail investors between 2019 and 2021 highlights how fintech facilitated market entry. Particularly during the COVID-19 pandemic, stimulus checks in the U.S. and digital payment adoption globally fueled participation. However, democratization also raised concerns about financial literacy, speculative trading, and systemic risks.

#### 3. Gender and Income Inclusion via Fintech

Evidence indicates fintech platforms reduced traditional exclusion gaps. Women and low-income groups reported higher access to digital savings and microcredit compared to previous decades.

**Table 3. Change in Financial Inclusion Gaps (2015–2023)** 

Group	<del>*</del>	Gap (2023)		Main Fintech Enablers
Women (Global Avg.)	-7%	-3%	7 / 9/0	Mobile wallets, digital IDs
Rural populations	-12%	-5%	13 X V/2	Agent networks, mobile banking
Low-income households	-15%	-6%	16119/6	Micro-credit apps, digital loans

**Discussion:** By 2023, fintech significantly narrowed financial inclusion gaps. Women in South Asia, for example, gained higher access to credit via mobile wallets, while rural households benefited from agent networks and cash-in/cash-out systems. Nevertheless, digital divides (e.g., smartphone ownership, internet access) persist, limiting the full equalizing potential.

#### 4. Risks and Policy Implications

While fintech democratizes wealth, it also introduces risks. Regulatory gaps in cryptocurrency exchanges, predatory digital lending, and algorithmic biases in credit scoring highlight areas of concern.

# **DISCUSSION:**

- **Financial Stability:** Retail participation in speculative assets (GameStop case in 2021) demonstrated potential volatility.
- **Digital Divide:** Despite gains, marginalized populations without internet or smartphone access remain excluded.
- Consumer Protection: Weak regulations in digital lending have led to overindebtedness in some regions.
- **Policy Outlook:** By 2023, international organizations (G20, World Bank, IMF) recommended balanced frameworks combining innovation support with consumer safeguards.

The results show fintech platforms are transforming financial inclusion by reducing access barriers, expanding investment opportunities, and narrowing gender/income gaps. However,

this democratization of wealth comes with new risks that require robust regulatory frameworks, digital literacy programs, and equitable infrastructure development.

# LIMITATIONS OF THE STUDY

As much as this research offers valuable information that relates to how fintech platforms contribute to the growth of financial inclusion, there are various limitations that should be mentioned.

First, the study is mostly based on the secondary sources and industry reports as well as the scholarly literature. Even though such sources are informative, they can be not entirely reflective of the current trends in the fast progressing fintech space. Consequently, some new trends, new technologies, or regulatory developments might not get well-reflected.

Second, the research does not use deep fieldwork and surveys of users; instead, it peeks at general trends of financial inclusion. This forms a barrier to the lived experiences of the marginalized groups like the low-income households, women and rural people who may use the fintech services in a different way.

Third, the study is cross-national, but can possibly focus more on the regions that provide easier access to data, or North America, Europe, and some areas in Asia. As a result, the challenges peculiar to the underrepresented regions, especially the Sub-Saharan Africa or distant rural areas, might not necessarily be reflected.

Fourth, the research does not make an in-depth analysis of risks that accompany fintech platforms, including data privacy, concentration of bias introduced in algorithms, or the possibility of being excluded because of digital illiteracy. These issues are recognized, but they are not examined in all of their depth in this paper.

Lastly, the results must be construed as a time-limited entity due to changes that may be taking place in the financial technology environment. What is true is that could change as a result of future changes in innovation, product disruption, or governmental intervention.

The recognition of such limitations gives a rough outline of where the future research should be directed, especially in terms of empirical studies, region-based studies, and critical evaluation of opportunities and unintended consequences of financial inclusion through fintech.

# **FUTURE SCOPE**

The financial technology sector is rapidly developing and offers great opportunities to be studied further and experimentally explored. Although the existing fintech platforms already managed to show their potential in terms of filling gaps in access to financial services, future investigations can consider the extent to which emerging technologies like blockchain, artificial intelligence, and decentralized finance can further integrate underserved areas with financial services. Also, it can consider the adoption of regulatory technology (RegTech) as a solution to consumer protection as well as promote innovation in inclusive finance.

The other consideration where research is needed is on the potential medium- and long-term social-economic implications of a democratized wealth creation with fintech. As one example, an exploration of the effects of increased proliferation of digital financial tools on poverty reduction, entrepreneurship and wealth transfer across generations can help offer valuable

insights. In addition, due to the proliferation in digital ecosystems, the effects of data privacy, cybersecurity and ethical AI in protecting marginalized communities are issues that need to be researched.

It will also require such cross-disciplinary partnership between finance, technology, and social sciences to determine inclusive models that are culturally flexible and sustainable. Additional work might be dedicated to the development of the framework that would quantify the level of inclusiveness and equity of fintech platforms not based on the access, rather than their efficacies in increasing financial literacy, resilience, and the quality of life.

After all, the sustainability of financial inclusion, as motivated by fintech will depend on the ability to strike a balance between innovation and equity such that technological advancements do not exacerbate rather than undermine extant inequities and advance instead towards a more participatory and just financial system.

# CONCLUSION

The advent of fintech platforms should be viewed as a life-changing event when achieving financial inclusion is considered. These platforms break down these institutional barriers to banking, credit, and investment that, through the use of digital technologies, allows populations historically excluded in the financial system to take advantage of previously inaccessible economic opportunities. They have democratized wealth creation and financial participation in unprecedented ways because they are able to provide affordable services that are user friendly and easily accessible. But to harness the potential of fintech in all aspects, it is essential to have strategic approaches to ensure that issues including oversight loopholes, data breaches threat, and the digital divide are mitigated. The policymakers, innovators and financial institutions should hence work together so as to create structures that do not create a trade-off between protection and innovation since inclusion should not lead to loss of equity or confidence. Finally, fintech not only can transform the global financial system in its architecture but also can enable individuals and communities to become more financially capable, resilient, and equitable, which truly transforms the functionality of the financial system.

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# **Conflict of Interest**

The author declared no conflict of interest.

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